

CONTACT DETAILS FOR COMPLAINTS ABOUT HEALTH SERVICES IN HAVERING - A GUIDE FOR COUNCILLORS

PRIMARY CARE	COMMUNITY HEALTH SERVICES	HOSPITAL SERVICES	CLINICAL COMMISSIONING GROUPS
<ul style="list-style-type: none"> • General Practitioners • Dentists • Pharmacies • Opticians <div data-bbox="114 608 535 839" style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>NHS ENGLAND 0300 311 2233 England.contactus@nhs.net http://www.england.nhs.uk</p> </div>	<ul style="list-style-type: none"> • Health visitors • School nurses • District nurses • Physiotherapists • Speech/language therapists • Mental health care <div data-bbox="586 608 1028 839" style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>North East London Foundation Trust (NELFT) 0300 555 1200 ext 6666 nelftcomplaints@nhs.net http://www.nelft.nhs.uk</p> </div>	<ul style="list-style-type: none"> • Queens • King George <div data-bbox="1068 608 1467 839" style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>Barking Havering Redbridge University Hospitals Trust (BHRUT) 01708 435032 complaints@bhrhospitals.nhs.uk http://www.bhrhospitals.nhs.uk</p> </div>	<ul style="list-style-type: none"> • Individual Funding Requests for procedures of limited clinical value • Continuing Healthcare, more generally being unhappy with capacity/access/location of a health service <div data-bbox="1505 608 1982 839" style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>Havering CCG 01708 574902 Eileen.williams@haveringccg.nhs.uk http://www.haveringccg.nhs.uk</p> </div>
<p>HEALTHWATCH HAVERING The aims of this new body are</p> <ul style="list-style-type: none"> • To enable people to share their views and concerns about their local health and social care services and understand that their contribution will help build a picture of where services are doing well and where they can be improved • To signpost people to information about local health and care services and how to access them <p>01708 303300 www.healthwatchhavering.co.uk</p>			

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